

## YOUR GUIDE TO STAYING INFORMED

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With so much constantly changing in the Primary Healthcare sector, it can be hard keeping up with the constant change.

However, whilst hard, it is critical that your practice is prepared and ready to action any changes that may impact your business and/or patients.

### Changes that may be relevant to your practice and should be managed include:

- ★ Government initiatives, such as changes to the MBS or new programs such as MyMedicare.
- ★ Important legislative changes, such as prescribing requirements or upcoming changes to the Assignment of Benefit workflow.
- ★ Software changes, including any important issues your Practice may need to be aware of, new features your practice should take advantage of or changes in pricing/subscription fees.
- ★ Compliance requirements, such as changes to accreditation or other practice related compliance matters, financial or contractual obligations.

### So how do you stay informed?

Firstly, it is critical that your practice nominates staff members who are responsible for monitoring and implementing key change. This can be assigned to a single staff member or multiple, depending on the role/s they play within your organisation.

For example, you may wish to assign a clinical staff member to monitor changes relevant to the clinical side of your business.

Secondly, ensure that you are subscribed to receive the right communications and that they are going to the right person at your practice.

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Information	Where to Look / What to Expect
Software Vendors (PMS, Banking Solutions, Business Intelligence, Patient Engagement Tools)	<p>Your software vendors are an often-overlooked critical resource. They are often engaged by the government to deliver critical change and can be a great support. Keep an eye out for:</p> <ul style="list-style-type: none"><li>• Release Notes</li><li>• Free Webinars, often the best education you can get!</li><li>• Newsletters</li></ul> <p>And remember, they all have a wealth of critical information available on their online knowledge base/help products.</p>
Industry Newsletters	<p>Publications such as:</p> <ul style="list-style-type: none"><li>• Pulse IT</li><li>• Medical Republic</li><li>• Australian Doctor</li><li>• Health Services Daily</li></ul>
Forums	Software Vendor forums, Key Facebook Groups.
Peak Bodies	AAPM, RACGP, AMA, APNA, PHN's, MDO's.
Government Pages	<ul style="list-style-type: none"><li>• MBS Online</li><li>• Relevant State Awards</li><li>• Fairwork</li><li>• Australian Digital Health Agency</li><li>• Department of Health, Disability and Ageing</li><li>• Services Australia</li><li>• Relevant State Health Departments</li><li>• PHN's</li></ul>
Industry Leaders	Engaging with people who are the best in their field often means you are not only kept up to date but are receiving the right information.